APPULSE

WHY APPULSE?

Get automated support for business applications on mainframe servers

Unify Incident Management, Experience Management, and daily **Operational Support** processes in one platform. Appulse manages apps and teams from one place, and delivers powerful, automatic, uninterrupted support for mainframe apps.

Identify incidents, digitize, accumulate, and share support team experience and get real-time solutions that improve efficiency and prevent interruption.

WHAT IS INTELLIGENT AUTOMATION?

APPULSE is a **centralized platform for automated support of business applications that run on z/OS.**

APPULSE gives a clear picture of the state of business applications, mainframe software and hardware, and of actions across the staff.

With and AI embedded module, APPULSE generates and suggests solutions to operational support problems.

SOLVE THE 5 MOST COMMON TECH SUPPORT PROBLEMS

- Mainframe staff shortage and turnover
- Dependence on individual employee expertise
- Geographically dispersed support teams
- Long incident management chain
- Service downtimes

3-STEP PROCESS TO MULTI-FACETED SOLUTIONS

1.
Deploy APPULSE on server

2.
Upload logs and databases

3.
Run APPULSE

IMPROVE TECH SUPPORT

- Automated monitoring of distributed teams and apps from one entry point
- Accumulation and structuring of knowledge of support teams
- Detection of operational problems at an early stage
- Automatic creation and assignment of tickets for problem resolution
- Digitization of successful solutions for AI training models

ACCESS

- Shorter incident management chain
- AI-generated incident resolution
- Reduced downtime for business apps

Learn more about the power of APPULSE at our APPULSE website